

## MOBILE BUSINESS CONTACT FOR EDUCATION

In a time of social distancing and limited personal interactions, our schools have had to rapidly change the way they work. Mavenir can assist in enabling school districts to stay connected with their students.

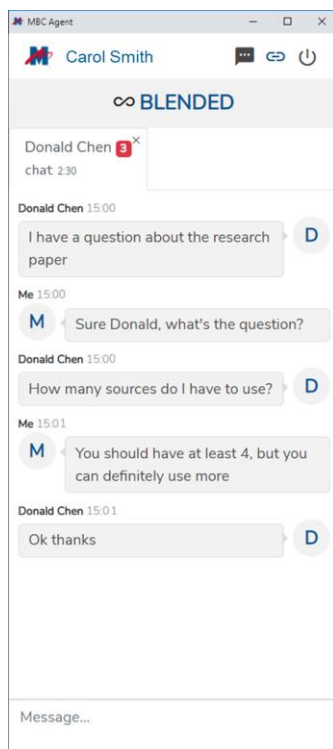
### THE REMOTE LEARNING CHALLENGE

The COVID-19 pandemic has placed an incredible strain on our education system. The classroom is now virtual, with school administrators, teachers, students, and parents trying to adapt to the new normal.

Teachers need to be available to speak with concerned parents or provide live tutoring help to students. However, students should have access to self-help content to keep teachers free for when they are really needed. Parents and students should also have the ability to schedule tutoring sessions to ensure they get the support they need. Finally, the school should be able to deliver compliance and progress reports to administrators and parents with minimal manual effort.

#### KEY BENEFITS

- Cloud-hosted for rapid deployment
- Omnichannel to allow teachers and students to communicate in a variety of ways
- API-rich to connect with a variety of applications including scheduling systems and chatbots
- Configurable reports for automated delivery of compliance and progress data to administrators, teachers, or families



Mobile Business Contact is a cloud-hosted, omnichannel contact center platform ideal to meet the challenges facing educators. Only an Internet connection is necessary – no custom hardware or software – to access the system. Educators will spend less time waiting and more time teaching.

As an omnichannel solution, Mavenir Mobile Business Contact provides a single user interface for all communications: voice, text, email, web chat, and social media. Teachers can view all interactions in one place. Integration with scheduling systems provides parents and students an avenue to set up conferences and tutoring sessions.

Advanced services such as chatbots and Artificial Intelligence engines can provide students with self-help content and an escalation capability to reach a teacher when necessary.

The easy-to-use monitoring and reporting system can provide real-time access to interactions and can automatically send statistics out to a selected audience.

Ready to connect? Learn more at <https://www.mobilebusinessfabric.com>.